1.) Hello. We are the volunteers from St Vincent de Paul.  
_Hola. Somos los voluntarios de Saint Vincent de Paul._ 
We do need to check your identification.  
_Necesitamos verificar su identificación._ 
Inquire if there is anyone within their family who can assist in translation. 
Oftentimes a school age child may be able to assist; A translating website on 
your cell phone may help. (Free access on [http://translate.google.com](http://translate.google.com)) 
_Alguien sabe ingles en tu casa_

2.) If there are school age children, then a Family Resource Counselor through the 
school system will be the most valuable ongoing support contact. All school 
systems should be able to provide translation services.  
_Current direct contacts:_  
_Kenton County: Linda Vila Passione (859) 409-2298_  
Email: linda.vilapassione@kenton.kyschools.us  
_Boone County: Dr. Geniene Delahunty (859) 283-3225_  
Email: geniene.delahunty@boone.kyschools.us_

3.) Provide them with a print out of our SVdP Assistance Directory – Spanish 
version; our SVdP "Resource Directory for Critical Needs", Spanish version and 
highlight or circle for them Linda Vila Passione’s number as well as the resources 
provided by Sr. Juana. Perhaps based on them reviewing the Spanish version 
they can identify which additional resources would benefit them.

4.) If they have Health Care needs.  
_Necesita ayuda medica?"_  
The best contact: Charla N. White NKY Independent District (clinic Clerk 
Interpreter)  (859) 431-3345 ext. 2607 Email: charla.white@nkyhealth.org

5.) Identify transportation needs and provide TANK passes, if at all possible, to 
access the services on the Assistance Directory and/or Resource Directory

6.) Close with a blessing to all in this home.  
_Bendiciones para todos en esta casa._