



a message from our EXECUTIVE DIRECTOR

"Experiencing the love of Christ in action has led to the perseverance of this ministry and instills hope for the future."

I have always loved the hymn "Whatsoever You Do." Now part of this Vincentian ministry for five years, those words have a tight hold on my heart.

Our Vincentians live the lyrics of this song. Many who join us come first to serve, selflessly giving of themselves to serve the least of His people. With each call for help, they strive to lighten the burdens of a neighbor who is suffering, realizing that Christ reveals himself to us through our neighbors every day! What an honor to serve Him!

On this journey, we at the Society of St. Vincent de Paul Northern Kentucky (SVdPNKY) recognize that we can be the "least of His people." I know I have been tired, anxious, and laughed at. This ministry, and the people who make it, were with me in those moments. When you are part of St. Vincent de Paul, you experience the generosity and kindness of our community. You know you are not alone. You see the love of Christ in action.

As you will read on the following pages, the need in our community continues to be significant. Behind these big numbers are neighbors where the hardship is real. However, you will also read stories of hope in this report. Every situation is unique, requiring time, empathy, patience, and creativity.

You will see how, with your support, our dedicated Vincentians have been able to address the needs of our neighbors. With your help, our Vincentians have access to resources that encourage our neighbors in crisis, helping them find their way through the darkness to a brighter future. Finally, your help also waters the seeds of faith among those who encounter St. Vincent de Paul. We are so incredibly grateful for your gifts, your time, and your prayers.

SVdPNKY will celebrate our centennial birthday this year. Experiencing the love of Christ in action has led to the perseverance of this ministry and instills hope for the future. We know there is plenty to do, but more importantly, plenty of hope! We look forward to another 100 years in Northern Kentucky.

At the end of "Whatsoever You Do," there is a lesser-known line that says: When I was happy, you shared in my joy.

Guided by the Holy Spirit and built on a foundation of friendship and personal relationships, we ultimately find joy in sharing hope with all we encounter. We invite you to share our joy! Thank you for all that you do to support the Society.

Sincerely,

Karen

Karen Zengel

Our MISSION, MINISTRY

The Society of St. Vincent de Paul Northern Kentucky provides hope to those in need.

And our *Vincentian volunteers are the heart of that mission*. They are men and women from many different walks of life who strive to see the face of Christ in all they encounter. They regard their commitment to SVdPNKY as a vocation, not just a volunteer opportunity. Through home visits and personal connections, *Vincentians live out our Christian calling to seek and find the forgotten, the suffering, and the deprived so that they may experience God's Love and see hope for the future.*

At SVdPNKY, we understand that *our outreach ministry would not be possible without our Vincentians.* We've placed special emphasis on sharing our ministry within our Diocesan parishes, inviting others to join. Last year, we spoke to 11 parishes to encourage new members to learn more about our special organization. *Our membership is at an all-time high, exceeding 600 wonderful individuals across 29 parishes who have dedicated themselves to serving the less fortunate with dignity and respect.* We added a new joint parish conference at St. Augustine/St. James in Bracken County, enabling our ministry to reach parts of Northern Kentucky where we previously did not have a presence. Finally, we worked together to provide more support and training for our servant leaders, hosting special sessions for new conference presidents, our spiritual advisors and our new members.

We are grateful to our Vincentians for their commitment and love for our neighbors. We look forward to continuing to support them on their journey to grow closer to God through friendship and service.



a message from our COUNCIL PRESIDENT



We are not alone as we walk together with each other in friendship and in purpose, with our hearts united by a caring and loving God. We are together on this mission to serve in hope!

Dear Friends.

"Serving in Hope," our Society's international motto, aptly describes the work of the Society of St. Vincent de Paul. What exactly though, is this "hope" in which we serve? Is it the same as optimism? Or "the power of positive thinking?" That despite the challenges we face or the struggles our neighbors encounter, we can from our own efforts, power through and be victorious? I'd like to propose that our hope in which we serve is so much more.

Our hope is born deep within. It is a certainty through faith that God is with us, loves us, and desires that we help our neighbors. We show we are not alone as we walk together with each other in friendship and in purpose, with our hearts united by a caring and loving God. We are together on this mission to serve in hope!

This year's report highlights our accomplishments on this mission. You will find that we served over 44,000 neighbors, each one with their own personal story of struggle and often a pressing crisis. At every point of direct contact, our Society volunteers met suffering head on with compassion, walking hand-in-hand with our neighbors through their crisis. Our impact last year on the homeless, the hungry, and those needing beds, clothes, coats or a little extra help to stay sheltered until a job is secured or health is restored was substantial. It was accomplished as all of us, as a "network of friends," worked together.

I offer a heartfelt thanks to our dedicated staff, our faithful Vincentians and our talented volunteers. Together, we have served well in hope. As Paul shared with his friends in Romans 5:1-5, we too can "boast." Even in the face of the suffering we have witnessed, knowing that it is in enduring through suffering, that our hope is produced. This is the hope in which we serve, it is surely "a hope that does not disappoint!"

Blessings,

Casey

Casey Guilfoyle

How We Helped 2021 - 2022



OVERALL VALUE OF all services INCLUDING IN-KIND, provided to our **NEIGHBORS** in need



CLOTHING **HOUSEWARES** & FURNITURE vouchers valued at \$219,000 redeemed in our thrift stores by individuals & families in need



last year we SERVED o v e r 44.000 people in need



\$1,060,000+

IN EMERGENCY

financial

assistance

378 air conditioners and fans valued at provided to those with LIFE-THREATENING



winter coats were distributed to help keep our neighbors WARM





THANKYOU for being neighbors we can count on

It is through the generosity of our donors, shoppers and volunteers that we can serve so many in need. We are blessed to receive the financial support of those who generously fund our programs including individual donors, corporate support, and foundations. Additionally, **thank you to over 15,000 thrift store shoppers** and others who are making a difference in the lives of our neighbors in so many ways by:

- Donating material goods used in our thrift stores and provided to those in need of clothing, furniture and housewares
- Hosting food and winter coat drives at several local schools, corporate and community organizations
- Partnering with us at your workplace to promote our programs and provide financial resources

"Volunteering was such an amazing experience."

"It feels wonderful to do God's work."

"I truly love volunteering."

"I feel so good that we can help people with their

You make what we do possible!

In addition to our Vincentian volunteers at our parishes, SVdPNKY continues to be blessed with many volunteers who choose to assist in one of our four facilities or at special events. They generously share their time and talent to make an impact in our community and in the lives of those we serve. Their care and compassion towards others are a testament to the mission of SVdPNKY. We are truly blessed with the service they provide and the love and generosity that they share with others. We cannot thank them enough for their positive energy and spirit.

Our volunteers provided over an astounding 9,000+ hours of service in all matters of need. Opportunities included assisting in our pantries, call center, thrift stores, Turkeyfoot Trot 5k, coat drives and Vincent's Angels, just to name a few. We proudly share that our call center and pantries are 100% supported and staffed by our volunteers!

Positive feedback from our volunteers is frequent and heartening as they find the time they spend at SVdPNKY to be gratifying. Helping our neighbors in big and small ways provides a meaningful experience. Our volunteer team continues to grow with **over 300 volunteers**, **with 50 of these dedicated servants volunteering more than 10 times.** A frequent question is how they can do more. Thankfully, there is always an opportunity within our growing ministry.

Making a difference is at the heart of why our volunteers share their time with us.





OUTREACH ministry

In-home, face-to-face visits allow our Vincentian volunteers to witness first-hand the needs of our neighbors who request our help. This personal approach allows them to serve with respect, maintaining the dignity of those receiving assistance, and provides a message of hope that tomorrow will be a better day. These visits are what set us apart from other organizations providing emergency assistance to our neighbors.

Our volunteers and staff truly embody the values of our ministry by serving others with humility, mercy and kindness. Their service reflects the words of the hymn "Whatsoever You Do":

When I was hungry you gave me to eat, When I was thirsty you gave me to drink, Now enter into the home of my Father.

When I was homeless you opened your door, When I was naked you gave me your coat, Now enter into the home of my Father.

Whatsoever you do to the least of my brothers That you do unto me.

In the upcoming pages, you will discover how Vincentian volunteers connect those in need with resources in a way that is representative of Christ's love – with kindness, compassion, and without judgment. For this reason, we encourage all who partner with SVdPNKY, either as volunteers or donors, to do the same – to spread kindness and treat everyone with respect, and dignity, and to assist without judgment in a world that desperately needs just that.



RENT & UTILITY assistance

Vincentians often help those we serve think forward to develop a plan of stability.

For many, the effects of COVID are becoming a distant memory; however, those living in poverty continue to face financial hardship. Neighbors facing eviction or at risk of having their utilities shut off will call our assistance line for help. Assistance for rent and utilities is the largest and longest running program at SVdPNKY. This past year, \$781,000 in assistance kept over 6,400 individuals safe in their homes. Through our financial support, homelessness and/or having life-saving utilities disconnected are averted.

This program is not a handout. Vincentians often help those we serve think forward to develop a plan of stability. This includes sound advice based on their experience or referrals to partnering agencies who have valuable supportive programming to maximize the impact for our neighbors. Most importantly, our Vincentians offer encouragement to continue moving forward. Cait's experience below illustrates the care our Vincentians can offer in these situations.

Cait gave birth to a daughter on Dec. 4th. Ten days later, her 4-year-old son was diagnosed with leukemia. With her husband working full-time to ensure they had access to medical coverage, Cait had to balance the care of a new baby with her son's health crisis on her own. It was overwhelming. Threatened with utility disconnection, she tried to work with the energy company but did not meet the deadline. Reaching out to SVdPNKY, she was able to pay her bill and the reconnection fee. Incidentally, the person who helped Cait had been through a similar crisis with her own young daughter. The emotional support was just as valuable as the financial support.

HOMELESS assistance program

of affordable housing coupled with 40-year high Kentucky. Because of this, HAP was created to provide a short-term hotel stay so the person in need can have a safe place from which to connect with long term housing options and other resources with the help of our staff and Vincentians. These people received assistance through HAP.

One of SVdPNKY's newest programs is the stays give our neighbors searching for a place to Homeless Assistance Program (HAP). The lack live some rest from the daily struggle of finding shelter. Our Vincentians also provide bus passes inflation has given rise to homelessness in Northern (if needed), food/hygiene items, laundry detergent and guarters so that our neighbors can address other basic needs during their stays and focus their attention on a plan for stability. Largely due to the support of the R.C. Durr Foundation, 444



FOOD pantries

Our neighbors are battling to put food on the increased by over 50% from the previous year table for their families. Inflation, increases in rent, and the loss of pandemic-era government funds have resulted in a significant increase in the demand for food.

Providing food to those experiencing food insecurity is a basic necessity provided by SVdPNKY through our 24 parish conference pantries and our three centrally run pantries in Cold Spring, Erlanger, and Falmouth. Our pantries in Cold Spring and Erlanger are choice pantries, allowing customers to choose the foods that fit their household's needs, reducing waste, and more importantly, providing dignity of choice. Last year, we helped over 22,000 people with food valued at \$680,000. The value of the food we provided because of escalating demand and the rising price of groceries.

John visited our pantry recently, on his way to a fresh start. He recently lost his job due to alcohol abuse. With his wife's help, John took the very tough first step of enrolling in a recovery program, requiring 10 hours of treatment per week. With the recent job loss and the commitment to focus on his journey to a clean life, he and his wife needed some assistance with basic needs in the short term. The treatment program in which John enrolled recommended our food pantry to help with groceries. John knows the commitment he made to sobriety will be difficult; however, he is hopeful that with the help of community resources like our pantry and his loving wife that he will be successful.



SWEET, DREAMS bed program



Do you know someone without a bed?

You may not, but during home visits our Vincentians observe our neighbors sleeping on floors, couches and chairs. We all know how difficult it can be to navigate our days without a proper night's rest. This is particularly problematic for children, the elderly or those struggling with health issues. Now operating for 26 years, SVdPNKY's Sweet Dreams Program solves this problem by providing a single bed frame, mattress and mattress protector for the elderly, disabled or youth 16 and under. Research indicates that individuals without a proper sleeping environment experience physical, mental, emotional

and behavioral problems. We also know that a bed is required for anyone seeking kinship or custody to provide a stable home for a child.

This was the case with Anita. In 2020 she was approved to foster two young girls. She reached out to SVdPNKY for the beds she needed. The experience of fostering was so fulfilling that Anita wished to share her loving home with more children. Last year she again reached out to SVdPNKY requesting a bed for another child she was welcoming to her home. From 2021-2022, we distributed over 780 beds valued at \$126,000 thanks to these local funders: Pfau Foundation, Diocese of Covington Parish Annual Appeal, Schroth Family Foundation, Marge & Charles Schott Foundation, Kentucky Colonels and Interact for Health.



MEDICAL EQUIPMENT, loan closet

Managed out of our Erlanger Headquarters, the Medical Equipment Loan Closet is a program that allows those in the community to borrow medical equipment, at no cost, during times of need. Once the equipment is no longer needed, it is returned to our facility and prepared to be of assistance to others. Last year, equipment valued at over \$8,000 was loaned to our neighbors in need. This program allows our neighbors to receive a hand-up during a time when spirits can be at their lowest. Whether they're unable to afford medical equipment, navigating the world of insurance or enduring the pain of recovery, knowing there is a place to go in a time of need provides great comfort. With an inventory that includes crutches, wheelchairs and other equipment for physical accommodations, this program is one of a kind for Northern Kentucky.



THRIFT STORE voucher program

neighbors in need. This program, which has been in place since the inception of our stores, provides a free shopping voucher to those in need of clothing, furniture and household items. Vouchers are redeemable at any of our **four thrift store locations** (Erlanger, Florence, Cold Spring, and Falmouth) and help to offset the rising cost of living so earnings can be used to pay rent or other critical living expenses.

SVdPNKY offers a thrift store voucher program to our When an individual calls our helpline, our Vincentians visit their home and help determine the support we can provide. When clothing, furniture and household items are needed, a voucher is given. Last year, we provided clothing, furniture and housewares valued at over \$219,000 for our neighbors at no charge to them. We are thankful to those who donate material items to our stores. These items provide hope to our neighbors in need and make the voucher program possible.



MICROLOAN program

In the three short years that the Microloan Program has been in existence, 40 very low interest loans ranging from \$500 to \$2,000 have been extended to individuals facing unexpected life expenses that threaten their ability to be self-sufficient. With the help of the Butler Foundation and funds from The Catholic Foundation, nearly \$25,000 was loaned this year to help those struggling with transportation needs, home repairs, medical expenses, education expenses and retirement of predatory loans. The stories of those we serve describe the reality of this program's impact. Paul and Sarah, a homeless couple living in a motel, were buried under a predatory loan and requested help. They owed \$600 and were paying a 461% interest rate. That debt made it impossible to be able to set aside funds to find a permanent place to live. We approved a microloan at only 3% interest to help them escape the high interest loan.

The program couples the loan with financial mentoring provided by Vincentian volunteers who work with borrowers not only on meeting the obligations of the loan, but also in providing support and advice to reach financial stability through budgeting, improving their credit and encouraging saving. Vincentian Financial Mentors helped Paul and Sarah establish a budget and banking habits over the 12-month period. The mentors also helped them secure permanent housing, create a plan for the future, and establish a credit score when none existed before.



COAT DRIVE & distributions



Our neighbors struggling to make ends meet juggle finances daily. Rent, utilities, and food are top priorities. Clothing is not, especially warm winter clothing to protect themselves from the elements. To address this challenge, SVdPNKY and St. Vincent de Paul Cincinnati partner to collect and distribute warm winter gear. Last year in Northern Kentucky, volunteers distributed over 1,000 coats during two Saturdays in three different locations: Newport Primary School, Life Learning Center, and Cristo Rey Church. These events were made possible by the generosity of our community who dropped off coats throughout the fall and our special program sponsor, VonLehman CPA and Advisory Firm. We were also blessed by two additional drives hosted at Crestview Hills Town-Center by the St. Elizabeth Foundation and at New Riff Distillery.

SUMMER breeze



Each summer, many in Northern Kentucky are at risk of health problems from the high temperatures and humidity. The heat can be unbearable for people who suffer from respiratory conditions such as asthma or COPD. Since the pandemic, many are still struggling with the aftereffects of COVID-19. The heat and humidity raise the risk of flare-ups. Air conditioning and fans can help prevent emergency room visits and hospitalizations. SVdPNKY has been operating Summer Breeze continuously for 25 years. Nearly 9,000 air conditioners and fans have been distributed to those with life-threatening medical conditions since the start of this program. Last year, St. Elizabeth Healthcare sponsored this life saving program.

Frank has diabetes and pulmonary medical issues which make him vulnerable to high heat and humidity. Without relief, his doctor was concerned that Frank's condition would be exacerbated. His doctor wrote Frank a note indicating his need for an air conditioner. Frank arrived at our Erlanger store with the note and walked out with an air conditioner the same day. This program ensured Frank could breathe comfortably and stay healthy during the hot summer months.

CHRISTMAS programs

The holiday season at SVdPNKY is filled with joy and activity as three key programs take center stage – Meal Distribution, Adopt-A-Family, and Vincent's Angels.

Our Adopt-A-Family program matches families with generous donors to make Christmas wish lists become a reality. Individuals create wish lists for the children in their homes that can consist of both needs and wants — like socks and personal hygiene items, as well as doll houses and art supplies. The lists are then shared with donors who purchase the items. Gifts are packaged and picked up at our Erlanger location by caregivers to be opened on Christmas day. Last fiscal year, the Adopt-A-Family program benefited 79 families and our hope is that it will only continue to grow in the future.

Also serving our neighbors in need during the holiday season is our meal distribution program. Funded by an anonymous donor, this tradition continues to provide over 400 complete Christmas meals to our Northern Kentucky community. These meals include ham and side dishes that are hand-delivered by our Vincentians. We are extremely grateful for the generosity that provides a celebratory meal to those in need.

Lastly, SVdPNKY is delighted to host our annual Vincent's Angels toy distribution. Held at the Life Learning Center in Covington, this program is truly a joyous and festive event that assisted 540 children with nearly 3000 toys. Several weeks of planning and coordination concluded with a fun- filled day as we created a "toy store" that gave each caregiver an opportunity to select new toys for their children for Christmas. Joy and happiness filled the room as the adults also received gifts - the gifts of hope and empowerment - as they personally selected toys that they knew would bring excitement, happiness, and smiles to their children's faces on Christmas day.

"Thanks to a generous community and enthusiastic volunteers, Vincent's Angels was an overwhelming success," said Mark Bradley, Volunteer Coordinator at SVdPNKY. "We are blessed to have the community's support so we can continue to celebrate and bring joy to so many!"







Reaching Beyond NORTHERN KENTUCKY

Our mission at SVdPNKY is to provide hope and help to our neighbors in need. Just as God's love extends to every region, so can our outreach.

Appalachian Project) to provide aid to families in need. Through CAP, our team met Samantha, a mother of three whose home was damaged in the

On December 10, 2021, our outreach extended to Western Kentucky when an EF4 tornado devastated the region, leaving a path of destruction during the holiday season. Recognizing a need, our Donation Center Director, Amy Smith, and our transportation team, including Eric Justice, Robbie Gullett, and Martin Krastev, partnered with Kenton County Police Chief Michael "Spike" Jones and the Kenton County Police Department. Together, they organized the use of SVdPNKY resources to deliver and **ship 74 pallets of toys** collected by the Kenton County Police Department to a local logistics company for transport to Western Kentucky.

Seven short months later, tragedy struck again of helpers - Vincentian when Eastern Kentucky was hit hard by flooding.

Again, SVdPNKY was there to help by raising hope in times of crisis.

\$115,000 and partnering with CAP (Christian)

Appalachian Project) to provide aid to families in need. Through CAP, our team met Samantha, a mother of three whose home was damaged in the flooding. Samantha shared stories and photos of the flooding's impact on her family. With our team onsite each day, she understood that she was not in this alone. While we may not live next door, we were still friends offering hope.

team, including Eric Justice, Robbie Gullett, and Martin Krastev, partnered with Kenton County Police Chief Michael "Spike" Jones and the Kenton County Police Department. Together, they organized the use of SVdPNKY resources to deliver and ship 74 pallets of toys collected by the Kenton County Police "When things are at their bleakest," says Amy Smith, "I am reminded of a quote from Fred Rogers: 'When I am reminded of a quote from Fred Rogers: 'When things are at their bleakest," says Amy Smith, "I am reminded of a quote from Fred Rogers: 'When I am reminded of a quote from Fred Rogers: 'When I am reminded of a quote from Fred Rogers: 'When I am reminded of a quote from Fred Rogers: 'When I am reminded of a quote from Fred Rogers: 'When I am reminded of a quote from Fred Rogers: 'When I am reminded of a quote from Fred Rogers: 'When I am reminded of a quote from Fred Rogers: 'When I am reminded of a quote from Fred Rogers: 'When I was a boy and I would see scary things in the helpers. You will always find people who are helping."

These efforts outside of our region exemplify that, at its essence, SVdPNKY is indeed an organization of helpers - Vincentians, volunteers, and staff alike, with a heart for service and a passion for providing hope in times of crisis.

community PARTNERSHIPS



Partnerships with other social service agencies and community organizations are very valuable to SVdPNKY. Through these partnerships, we can make the most of available resources and assist more of our neighbors in need. This collaboration has become even more essential as living expenses increased for rent, utilities and food.

As a member of the NKY Safety Net Alliance, we become aware of other resources for our clients. While SVdPNKY can provide immediate assistance to avert a crisis, we have many partners that specialize in deep supportive service programming to address issues like addiction, mental health, under- and unemployment and affordable housing. Over the past year, new opportunities for collaboration surfaced to assist the residents being displaced at City Heights in Covington and Victoria Square in Newport. Many community partners came together to respond to the relocation needs of these neighbors. Collectively, we determined how to leverage expertise and resources to support the relocation process and maximize the impact for these residents. These experiences affirmed that Northern Kentucky is a caring and collaborative community.

Partnership with SAMARITAN CAR CARE CLINIC

Reliable transportation is important to an individual's ability to find and maintain living wage employment. However, purchasing and owning a car can be a challenge for someone who is struggling to pay for their basic expenses. To address this challenge, we've established a special partnership with the Samaritan Car Care Clinic.

SVdPNKY has partnered with the Samaritan Car Care Clinic to refurbish vehicles that have been donated to us. These vehicles are then offered to neighbors in need of reliable transportation for purchase using our low interest microloan program to cover the cost of auto parts and repairs for the Clinic. The microloan experience provides valuable mentoring for the borrower to reach other financial goals as well as the opportunity to build credit.

Samaritan Car Care Clinic also provides a shared cost model of very affordable car repairs to help with maintenance of cars owned by our neighbors in need. The customer pays a portion of the repair which can be supplemented by assistance from SVdPNKY. This

service ensures that a neighbor can keep their vehicle running reliably and safely, so that they can continue to travel to work.

This unique partnership provides another tool in our collective Safety Net system to help our neighbors overcome the cycle of poverty.



2021-2022 _ STATEMENT of ACTIVITIES

of the Society of St. Vincent de Paul, Council of Northern Kentucky

REVENUES

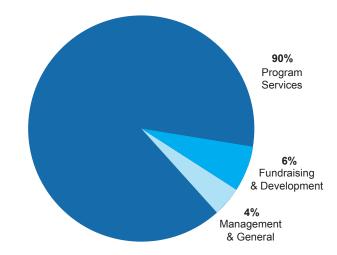
TOTAL REVENUES	\$4,218426
Investment Loss	(\$162,262)
Special Events	\$96,532
Grants	\$359,736
Donations	\$456,684
Sales of Donated Items	\$3,467,736

NET ASSETS AT END OF YEAR: \$2,634,504

EXPENSES

Program Services	\$3,466,905
Fundraising & Development	\$245,710
Management & General	\$162,332

TOTAL EXPENSES \$3,874,947



LOOKING, ahead

In 2023, we celebrate 100 years of friendship and service to our neighbors in need. We are filled with hope and promise as to what the future holds for our ministry. As evidenced by the pages within this report, the need in Northern Kentucky persists and is significant. As Jesus said, "The poor will always be with you."

To continue to provide hope to a growing number of the most vulnerable, we will focus on our infrastructure and resources to expand our capacity to serve. We will build on the momentum of cultivating Vincentian membership across the Diocese of Covington. A new conference at St. Joseph Camp Springs has just begun their outreach. And discussions are underway for a conference at St. Pius before the end of the year. Finally, we are also **collaborating with parishes that** do not have formed conferences, providing other opportunities for their parishioners to serve.

Additionally, as part of the SVdPNKY Strategic Plan, the Voice of the Poor Committee was formed to establish a regular and consistent communication plan to the public regarding the challenges of poverty and our work in addressing those challenges. This

information is gathered by Vincentian volunteers during home visits and other encounters with the community that we serve. The purpose is not only to advocate and work toward a more just world but to establish deeper relationships with local businesses and organizations, to help educate employees/members about the challenges faced by those living in poverty, and to engage volunteers to experience working with those in need.

This year, we are exploring ways to improve our headquarters in Erlanger and the experience of the visitors who come to our facility for help. We aspire to create a space that is a physical representation of what St. Vincent de Paul offers to those we serve: a warm welcome, dignity of the human spirit, and confidence that tomorrow will be a better day.









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